



The Foot Clinic, LLC

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Orthotic Insurance Coverage Questions to Ask your Insurance Company

Your insurance will require the following codes to determine coverage:

- Procedure Codes for custom foot orthotics: L3000-RT and L3000-LT (right and left orthotics)

1. Are custom foot orthotics covered with my insurance plan? Yes ___ No ___

a) If orthotics are covered, are they covered at 100%, 80% or some other percentage or specific amount/maximum amount? _____

b) Are there any exclusions? E.g. Do I have to be diabetic? Yes ___ No ___

c) If YES, what are the exclusions:

d) Do you cover a pair of orthotics if the condition only affects one foot? _____

2. Is Prior Authorization required before your insurance will cover the orthotics? Yes ___

No ___

a) If yes, what is the required for pre authorization?

b) Letter from our office _____ Phone Call: _____ Other: _____

c) If a letter is required, where do we fax or mail it? _____

3. If orthotics are covered, how many pairs per lifetime are covered? _____

a) How many pairs per calendar year (Jan-Dec) OR pairs per 12 month period: _____

4. Do you have a deductible? ____ Yes ____ No

a) Has your deductible been met? ____ Yes ____ No

b) If no, how much remains on the deductible until it is met? \$_____

Name of Insurance company contact person or call reference
number: _____

Date called: _____

Phone number: _____

Fax number (if applicable): _____

Patient Name: _____ Date of Birth: _____

Date: _____